

# News Release

September 6, 2002

## FORUM Solutions and Vysym Team to Provide 24/7 Web and Phone Services

Indianapolis, IN & Irvine, CA – FORUM Solutions, Inc. and Vysym Corporation announced today a new business alliance which will unify and integrate their 24/7 retail services delivery and lending products. FORUM is the developer of the TAPS (Total Account Processing Systems) line of web-based home banking and consumer loan origination software solutions. Vysym's telephone-based *TALIS* product line includes Automated Telelending, Voice Lending and *TALIS* Voice Gateway Systems.

“Our new partnership with Vysym will round out our 24/7 line of home banking products and add a fully automated voice interface to our TAPS Lending product,” said Douglas True, SVP/CIO for FORUM Solutions. “With Vysym's speech-recognized *TALIS* systems, borrowers can easily get information about loans, apply, and receive instant, same-call credit and loan approvals without consuming staff resources. In this process, *TALIS* automatically uploads application data to TAPS where credit analysis is performed; requests are immediately decisioned, and results returned to *TALIS* for immediate communication to applicants.”

“FORUM Solutions has earned quick acclaim in the financial industry for the comprehensive set of features and versatility incorporated in TAPS products,” said Samn Nadel, spokesperson for Vysym. “This new business alliance is a natural fit for both FORUM and Vysym because each of our companies offer different consumer services delivery vehicles in the remote banking/home banking field. Besides the natural complement of TAPS and *TALIS* web and telephone banking/lending functions, customer operations will be particularly enhanced by integration of Voice Lending and the risk-based pricing and cross-sell features of TAPS Lending.”

FORUM Solutions, a wholly-owned subsidiary of Indianapolis-based, \$618 million FORUM Credit Union, specializes in assisting credit unions in using technology, in innovative ways to improve bottom line results and better serve their members. Its flagship product, TAPS, is a suite of browser-based products that was recognized with the Information Technology Credit Union Association (ITCUA) 2000 “Technovation” award.

Vysym Corporation, based in Irvine, California, provides advanced voice, communication and integrated transaction processing solutions for the financial services industry. The Company pioneered the industry's first automated telephone lending process in 1989, and subsequently introduced the industry's first touch-tone and voice-automated car book valuation program, and same-call automated loan approval services. Today, Vysym serves small and large financial services companies throughout the United States and works with other leading industry vendors to deliver high quality, technology-based business solutions targeted to customers' strategic objectives.

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