

News Release

January 22, 2004

Vysym Proudly Welcomes These Five New Customers

Irvine, CA - Vysym is pleased to welcome the following credit unions and companies to our client roster:

Arsenal Credit Union, MO — Voice Banking and Voice Lending
USPS Credit Union, MD — Voice Banking
Forum Credit Union, IN — Voice Lending/Hosted Services
RTN Credit Union, MA — Voice Lending/Hosted Services
Premier Solutions Group, MD — Voice Lending

Since 1989, when Vysym pioneered the first automated voice lending system, Vysym has been providing credit unions with automated voice financial services systems. Today, the *TALIS™* Voice Gateway IVR, with advanced speech recognition, offers an array of integrated functionality including a full complement of self-service banking functions, full-feature 24/7 lending, voice vehicle book valuations, and call center/voice communications capabilities.

Vysym is a USERS Certified Connect IT partner for Voice Banking and Voice Lending.

If you are considering a new IVR and/or adding Voice Lending capability for your members, the *TALIS™* Voice Gateway offers distinct advantages. For example, among the many enhancements we developed from credit union usage and feedback is the ability to let members use current telephone codes, eliminating the need for them to relearn an entire system.

The *TALIS™* Voice Gateway systems are open architecture in design, and are built on the principles of convergence. Convergence technology integrates the functions and technologies of multiple systems into a single platform to reduce overall capital expenditures and offer you greater productivity, higher ROI, and greater satisfaction.

To learn more about who we are, our solutions and how we can put years of expertise to work for you, please contact our National Sales Director, Charles DeWitt (charles.dewitt@vysym.com) or myself (phyllis.meissel@vysym.com).

My best wishes to you for a successful year ahead.

Sincerely,

Phyllis Meissel
President/CEO
Vysym Corporation
Tel: 949.452.0840
USA: 800.825.4493
FAX: 949.452.0845
www.vysym.com