

News Release

March 4, 2004

AEDC FCU Chooses the TALIS™ Voice Gateway for Lending

Irvine, CA – Vysym Corporation, **the industry leader in 24-hour automated loan-by-phone solutions since 1989**, is pleased to announce that **AEDC FCU** in Tullahoma, TN (\$952M assets; 117,000 members) will be upgrading their existing **TALIS™** system to the **TALIS™ Voice Gateway** as part of their lending program.

The **TALIS™** Voice Gateway lending solution offers speech recognition and/or touchtone user capability, and is built upon 15 years of lending expertise, telephony know-how and proven voice-enabled technology experience.

Among the rich set of features and functionalities this upgraded system will offer them are:

- support for all loan products;
- complete product information;
- risk-based and fixed loan product pricing;
- loan calculators;
- support for all loan application types;
- instant credit analysis;
- instant loan approvals;
- inquiry on the status of a previous application;
- direct submission into their loan servicing system;
- used vehicle book look up values, with instant feedback;
- speech recognition for faster applications;
- a range of statistical and management reports; and,
- cross-selling delivery capabilities.

The **TALIS™** Voice Gateway uses **state-of-the-art speech technology hardware and software** to streamline the entire loan application process, making it operationally highly cost-efficient. For less than the cost of a full-time employee, the **TALIS™** Voice Gateway gives a credit union the ability to take loan applications around the clock, with professional call handling.

Vysym offers both **in-house system and hosted services lending service options** and supports both direct and indirect lending solutions. Designed using open architecture protocols, the **TALIS™** Voice Gateway can interface to almost all related vendor systems.

The **TALIS™** Voice Gateway also provides **IVR (speech and touchtone banking)** and other voice-enabled capabilities, including call center features and voice routing. **Our solutions are customized for each and every customer, and reside all in one unit.**

For further information, please contact: Charles DeWitt, Director of Sales at 800.825.4493 or charles.dewitt@vysym.com.